



Town of Jaffrey, New Hampshire
Department of Public Works
23 Knight Street
Jaffrey, NH 03452
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Potential Adjustments to Water & Sewer Bills

Property Owners may request abatements to their water and/or sewer charges for various reasons which include:

- Filling of pools
- Interior leaks where it is certified that water did not enter sewer system
- Meter Inaccuracy (as verified by testing of the meter)

Procedure for the filing of an abatement

- Contact the Tax Collector to determine applicability of abatement
- Complete application (found on Town website) and combine with supporting documentation as may be necessary.
 - For filling a pool – the following information is required
 - Starting date/time filling of pool commenced
 - Starting water meter reading
 - Ending date/time filling of pool ceased
 - Ending meter reading
 - Usage may be adjusted to account for regular domestic usage
 - For other reasons
 - Pictures, copy of invoices to repair leak, specifics of the leak, how, when, what leaked etc.
- Return completed application to Tax Collector with attachments
- For Meter Inaccuracy
 - Abatements granted only when meter is tested and determined by testing company that meter is not within specifications.
 - Contact Tax Collector to arrange for meter testing
 - Property Owner must pay applicable testing charge in advance. If meter is found to be defective, this fee will be returned to the property owner.
 - If meter is found to be registering incorrectly, the town will complete the abatement paperwork. Meter readings for the previous 12 months will be examined and a determination to estimated usage will be made. Property Owner will be responsible for estimated usage.

Requests for abatements must be made with 60 days of the date of issuance of the bill.

ALL ABATEMENTS ARE APPROVED BY THE BOARD OF SELECTMEN AT THEIR POSTED MEETINGS.

The Town of Jaffrey prohibits discrimination on the basis of race, color, national origin, sex, sexual orientation, religion, age, disability, marital or family status.

The Town of Jaffrey is an equal opportunity employer.