



**Town of Jaffrey**  
10 Goodnow Street  
Jaffrey, NH 03452  
Telephone (603) 532-7880  
Fax (603) 532-7862

**Select Board**  
Franklin W. Sterling, Jr., Chair  
Charlie Turcotte  
Andrew Lawn  
[www.townofjaffrey.com](http://www.townofjaffrey.com)

**Policy: Policy on Nondiscrimination in Programs Receiving Federal Assistance from the U.S. Environmental Protection Agency**

**Policy Summary:** Title 40 of the Code of Federal Regulations (CFR), Part 7, Nondiscrimination in Programs or Activities Receiving Federal Assistance from the Environmental Protection Agency, prohibits discrimination on the basis of race, color, national origin, age, sex, or disability in programs or activities receiving federal assistance from the U.S. Environmental Protection Agency (U.S. EPA).

---

**Purpose**

The purpose of this policy is to collect, maintain, and provide information showing compliance with 40 CFR, Part 7; to designate a person to be the Nondiscrimination Compliance Coordinator (NCC) to coordinate efforts to comply with 40 CFR, Part 7; to adopt grievance procedures that assures the prompt and fair resolution of discrimination complaints alleging violations of 40 CFR, Part 7; and to provide continuing and prominent public notice of nondiscrimination on the basis of race, color, national origin, age, sex, sexual orientation, or disability, and of the identity and contact information for the NCC.

As set forth below, it is the Town of Jaffrey's policy not to discriminate on the basis of several factors, including those covered by 40 CFR Parts 5 and 7. In addition, the Town of Jaffrey adopts the following procedures to implement the requirements of 40 CFR Parts 5 and 7.

**Requirements**

The Town shall collect, maintain, and on request of the U.S. EPA, Office of Civil Rights (OCR), provide the following information to show compliance with 40 CFR Part 7:

1. A brief description of any lawsuits pending against the Town that allege discrimination which 40 CFR Part 7 prohibits;
2. A log of discrimination complaints that identifies the complaint, the date it was filed, the date the Town's investigation was completed, the disposition, and the date of disposition;
3. Reports of any similar compliance reviews conducted by any other agencies;
4. Additional data and information specific to certain Town programs or activities to determine compliance where there is reason to believe that discrimination may exist in a program or activity or to investigate a complaint alleging discrimination in a Town program or activity;

When preparing compliance information, the Town shall use the racial

*The Town of Jaffrey prohibits discrimination on the basis of race, color, national origin, sex, sexual orientation, religion, age, disability, marital or family status.  
The Town of Jaffrey is an equal opportunity employer.*

classifications set forth in 40 CFR, Section 7.25, in determining categories of race, color, or national origin;

The Town shall keep records of the compliance information identified in paragraphs above, for at least three years after completing a project for which the Town was a recipient of U.S. EPA assistance. When any complaint or other action for alleged failure by the Town to comply with 40 CFR Part 7, is brought before the three-year period ends, the Town shall keep records until the complaint is resolved; and the Town shall:

5. Give OCR access during normal business hours to its books, records, accounts, and other sources of information, including its facilities, as may be pertinent to ascertain compliance with 40 CFR Part 7;
6. Prominently display a Notice of Nondiscrimination and present this policy on the official Town of Jaffrey website; and
7. Make compliance information available to the public upon request; and
8. Assist in obtaining other required information that is in the possession of other state agencies, institutions, or persons not under the Town's control. If such party refuses to release that information, the Town shall inform the OCR and explain its efforts to obtain the information.

### **General Policy**

The Town of Jaffrey adopts the following grievance procedures in order to assure the prompt and fair resolution of complaints that allege a violation by the Town of 40 CFR Part 7:

1. In order to have a complaint submittal considered for investigation under this procedure, the complainant shall file the complaint no later than 180 calendar days after the date(s) of the alleged act(s) of discrimination. The Town may be willing to waive the 180-calendar day requirement if the complainant shows good cause and/or under severe circumstances.

The complaint shall be in writing and signed by the complainant or the complainant's representative and shall include contact information for the complainant or their representative.

The complaint shall specify with as much detail as possible:

- a. The actions or inactions by the Town that support an alleged violation of 40 CFR Part 7;
- b. The alleged discrimination that did or will result from such actions or inactions;
- c. The identity of the person(s) harmed or potentially harmed by the alleged discrimination; and

*The Town of Jaffrey prohibits discrimination on the basis of race, color, national origin, sex, sexual orientation, religion, age, disability, marital or family status.*

*The Town of Jaffrey is an equal opportunity employer.*

- d. The identity of any witnesses to the alleged action; an
- e. The section of 40 CFR Part 7, that the Town allegedly violated.

The Town may request additional information from the complainant if needed to assist with meeting the complaint requirements listed above. The Town is committed to taking reasonable steps to provide meaningful access to its grievance process for individuals with limited English proficiency and provide individuals with disabilities the right to request reasonable modifications or auxiliary aids or services needed to obtain equal access to and enable participation in the Town's grievance process. Auxiliary aids and services may include qualified interpreters to individuals who are deaf or hard of hearing and must be provided in a timely manner and in such a way as to protect the privacy and independence of the individual. Also, complaints in alternate formats shall be accepted from individuals with disabilities, for example, complaints filed on audio tape or in Braille.

All complaint submittals should be mailed (or e-mailed) to the NCC at the following address:

NCC (Town Manager)  
Town of Jaffrey  
10 Goodnow Street  
Jaffrey, NH 03452  
E-mail: [jfrederick@townofjaffrey.com](mailto:jfrederick@townofjaffrey.com)

2. All complaint submittals are to be logged. The NCC shall retain a copy of all documents on file in accordance with the records retention schedule. The NCC shall also notify the Department Head(s).

The following are examples of what will not be logged as a complaint submittal:

- a. Anonymous submittals;
- b. Submittals too vague to reasonably determine the allegations of discriminatory conduct;
- c. Submittals not sufficiently identifying the person(s) harmed or potentially harmed by the alleged discrimination;
- d. Inquiries seeking advice or information;
- e. Courtesy copies of court pleadings;
- f. Courtesy copies of complaints addressed to other local, state, or federal agencies;
- g. Newspaper articles;
- h. Web-based media sources such as YouTube videos, e-mail strings, blogposts, comments strings, or Web pages;
- i. Courtesy copies of internal grievances; and
- j. Voice mail messages, phone calls, or in-person conversations.

3. Upon receipt of a complaint and any additional information supporting or otherwise associated with the complaint, a case file shall be established containing all

*The Town of Jaffrey prohibits discrimination on the basis of race, color, national origin, sex, sexual orientation, religion, age, disability, marital or family status.*

*The Town of Jaffrey is an equal opportunity employer.*

documents and information pertaining to the complaint and an initial review of the case shall be conducted.

4. The NCC, based on information in the complaint submittal and other information available, shall determine if:
  - a. The Town has jurisdiction to pursue the matter; and
  - b. The complaint submittal contains sufficient merit to warrant further investigation.

A complaint shall warrant further investigation unless:

- a. It clearly appears on its face to be frivolous or trivial;
- b. The Town reaches an agreed resolution with the complainant;
- c. Within the time allotted for making the determination of jurisdiction and investigative merit, the complainant withdraws the complaint; or
- d. The complaint was not submitted within the time limit established in Step 1.

Within 14 calendar days of receipt of the complaint submittal, the NCC shall inform the complainant if the complaint has or has not been accepted for further investigation. If it is determined that further investigation is not warranted, the reason for such determination shall be recorded in the case file.

5. If the NCC determines the complaint submittal warrants further investigation, the NCC shall review the alleged facts to determine the course of the investigation. The investigation may include interviews of employees, other relevant witnesses, or others named in the complaint. Relevant employees shall make themselves available as necessary.
6. The NCC shall issue a report and determination on whether violated 40 CFR Parts 5 and/or 7. The NCC shall prepare a written report of the investigation that shall include a narrative of the incident, an identification of individuals interviewed and evidence reviewed, and findings and a determination. The report and determination shall be placed in the complaint file.

Within 180 calendar days of receiving the complaint that warranted investigation, the NCC shall notify the complainant in writing of the findings of the investigation and the recommendations for resolution.

7. The person submitting the complaint may appeal the decision of the NCC by writing to the NCC within 30 calendar days of receiving the NCC's decision. The NCC shall issue a written decision in response to the appeal no later than 30 calendar days after its filing.

## **Interpretation**

The Town of Jaffrey designates the Town Manager, currently Jon Frederick, as the Town NCC responsible to coordinate efforts to comply with its obligations under 40 CFR Part 7. All questions on the application of this policy should be addressed to the Town Manager.

*The Town of Jaffrey prohibits discrimination on the basis of race, color, national origin, sex, sexual orientation, religion, age, disability, marital or family status.  
The Town of Jaffrey is an equal opportunity employer.*